

Business 100/40 - NBN (Business)

This plan is no longer available for new orders. This summary shows the terms that applied when it was sold. See the current plan summary: https://hyperconnect.au/cis/nbn/business-nbn-100-40-26a/			
Service Description:	NBN Internet - 100/40 Mbps	Plan Code:	NBN-BUS-100-40-V2
Inclusions:	Unlimited Data	Minimum Monthly Charge:	\$135.00 inc GST
Maximum Monthly Charge:	\$135.00 inc GST	Early Termination Fee:	\$0 (No lock-in)
Minimum Term:	None (Month-to-month)		

Pricing (All inc GST)

Monthly Charge	\$135.00/month
Setup Fee	\$0
Minimum Total Cost	\$135.00

Contract Terms & Early Termination

Contract Term	No lock-in (month-to-month)
Notice Period	30 days
Early Termination Fee	\$0

Speed Information

Max Download	100 Mbps
Max Upload	40 Mbps
Typical Busy Period (7-11pm)	95-100 Mbps

NBN speeds are 'up to' speeds and may vary due to network conditions, technology type, and equipment.

Included Features

- ✓ Unlimited Data
- ✓ Australian Support

Conditions & Limitations

- Service subject to availability at your address
- NBN connection required; new connections may require NBN Co installation
- Speeds may be limited by NBN technology type (FTTN/FTTB/FTTC)
- The 12-hour eSLA is an NBN Co repair target, not a guarantee. NBN commits to actioning faults within 12 hours during the eSLA window (7am-9pm, 7 days a week).
- 4-hour eSLA upgrade available for +\$60.00/month (same 7am-9pm window).
- Subject to Fair Use Policy and Acceptable Use Policy
- Prices may change with 30 days notice

Supported NBN Technologies

- FTTP (Fibre to the Premises)
- HFC (Hybrid Fibre Coaxial)
- FTTC (Fibre to the Curb)
- FTTB (Fibre to the Building)
- FTTN (Fibre to the Node)

Not all speeds available on all technology types.

Customer Service

Phone	1300 798 718
Email	support@hyperconnect.au
Hours	Monday to Friday, 9am - 5pm AEST
Portal	konnnect.thecore.net.au

Complaints & Disputes

Step 1: Contact us via phone or email above. We aim to resolve complaints within 10 business days.

Step 2: If unresolved, contact the Telecommunications Industry Ombudsman.

TIO: 1800 062 058 | www.tio.com.au

Service Provider

Provider	Real World Technology Solutions Pty Ltd
ABN	74 101 234 664
Address	2 Eden Park Drive, Macquarie Park NSW 2113

Learn more about broadband: For information about broadband services, speeds, and choosing the right plan, visit the Communications Alliance Broadband Education Package at www.commsalliance.com.au/BEP

This Critical Information Summary complies with the Telecommunications Consumer Protections Code (C628:2019).

Information current as at 22 October 2026. For the latest information visit hyperconnect.au

HyperConnect is a brand of Real World Technology Solutions Pty Ltd | ABN 74 101 234 664